



RIVCO PARKS

# ANNUAL

## REPORT 2017 | 2018

4600 CRESTMORE ROAD | JURUPA VALLEY, CA | 92509  
800.234.PARK (7275) | [www.RivCoParks.org](http://www.RivCoParks.org)

### MISSION

The mission of RivCoParks is to acquire, protect, develop, manage, and interpret for the inspiration, use and enjoyment of all people, a well-balanced system of areas of outstanding scenic, recreational, and historic importance.

### VISION

To be the regional leader in improving lives through people, parks, places and programs.



Parks  
Make  
Life  
Better!<sup>®</sup>  
.....

## BOARD OF DIRECTORS:

**Kevin Jeffries**

First District

**John F. Tavaglione**

Second District

**Chuck Washington**

Chairman, Third District

**V. Manuel Perez**

Fourth District

**Marion Ashley**

Fifth District

## COUNTY EXECUTIVE TEAM:

**George Johnson**

County Executive Officer

**Lisa Brandl**

Chief Operating Officer

**Rob Field**

Assistant County Executive Officer  
Economic and Community Development

## PARK DISTRICT EXECUTIVE TEAM:

**Scott Bangle**

General Manager/Parks Director

**Kyla Brown**

Assistant Parks Director

**Erin Gettis**

Chief - Planning and Development

**Dustin McLain**

Chief - Parks and Natural Resources

**Megan Gomez**

Fiscal Manager

## DISTRICT ADVISORY COMMISSION:

Mark Balys, District 1

Amie Kinne, Vice Chair, District 1

Jon Christensen, District 2

Daniel Hake, District 2

Cois Byrd, District 3

Anthony Migliore, District 3

Bob Grady, District 4

Ryan Stendell, District 4

Hugh Van Horn, Chair, District 4

Marty Rosen, District 5

Bill Zimmerman, District 5

## HISTORICAL COMMISSION:

Ruth Atkins, District 1

Joyce Hohenadl, District 1

Steve Lech, District 2

Don Williamson, Chair, District 2

Corinne Awad, District 3

Darell Farnbach, Vice Chair, District 3

Maureen Boren, District 4

Stephanie Brown, District 4

Bernard Howlett, District 5

Kim Johnson, Member at Large

Vacancy: District 5

## TRAILS COMMITTEE:

Patricia Anderson, District 1

Gerald Jolliffe, Chair, District 2

Robin Reid, District 3

Richard Croy, Vice Chair, District 5

Vacancy: District 4

## ★ DISTRICT SHINING STARS

The District recognizes the accomplishments of employees and volunteers who exemplify the District's values. Individuals and groups were chosen based upon their demonstration of Accomplishments, Connecting, Teamwork, Innovation, Outstanding Service, Networking, and Stewardship.

### Employee of the Year Award:

Maggie Chavez, Rancho Jurupa Park

### Volunteer of the Year Award:

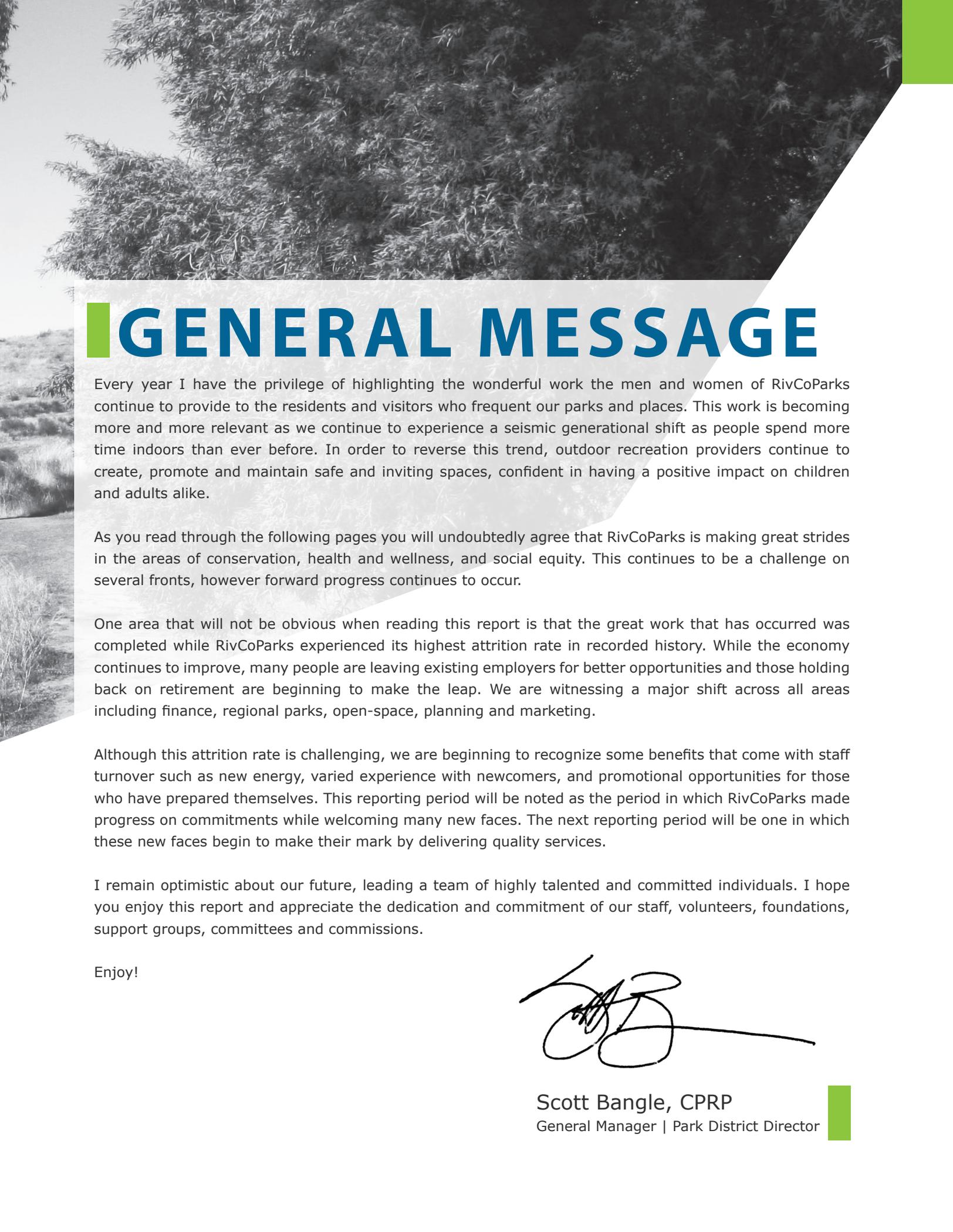
Cindy Burke, Box Springs Mountain Park

### Employee General Manager's Award:

Erica Mendoza, Guest Services  
Luisa Aguilera, Guest Services  
Rebeca Pena, Guest Services

### Volunteer General Manager's Award:

Dusty Williams, Parks Foundation



# GENERAL MESSAGE

Every year I have the privilege of highlighting the wonderful work the men and women of RivCoParks continue to provide to the residents and visitors who frequent our parks and places. This work is becoming more and more relevant as we continue to experience a seismic generational shift as people spend more time indoors than ever before. In order to reverse this trend, outdoor recreation providers continue to create, promote and maintain safe and inviting spaces, confident in having a positive impact on children and adults alike.

As you read through the following pages you will undoubtedly agree that RivCoParks is making great strides in the areas of conservation, health and wellness, and social equity. This continues to be a challenge on several fronts, however forward progress continues to occur.

One area that will not be obvious when reading this report is that the great work that has occurred was completed while RivCoParks experienced its highest attrition rate in recorded history. While the economy continues to improve, many people are leaving existing employers for better opportunities and those holding back on retirement are beginning to make the leap. We are witnessing a major shift across all areas including finance, regional parks, open-space, planning and marketing.

Although this attrition rate is challenging, we are beginning to recognize some benefits that come with staff turnover such as new energy, varied experience with newcomers, and promotional opportunities for those who have prepared themselves. This reporting period will be noted as the period in which RivCoParks made progress on commitments while welcoming many new faces. The next reporting period will be one in which these new faces begin to make their mark by delivering quality services.

I remain optimistic about our future, leading a team of highly talented and committed individuals. I hope you enjoy this report and appreciate the dedication and commitment of our staff, volunteers, foundations, support groups, committees and commissions.

Enjoy!



Scott Bangle, CPRP  
General Manager | Park District Director



# HEALTH AND WELLNESS

Held the annual Healthy Living Extravaganza at Rancho Jurupa Park in Jurupa Valley, hosting more than 1,300 people and providing access to 81 health and wellness resources, including health screenings, nutrition planning, physical assessments, and activities including a morning 5K hosted by Riverside County's employee fundraising campaign.

Trained 166 low income and at-risk youth at the Jurupa Valley Boxing Club through partnerships and volunteer coaches.

Co-sponsored and permitted 20 community and regional special events throughout the county.

Completed the Lake Skinner Expansion project, enhancing the splash pad and adding an inclusive playground, allowing access and enjoyment for children of all ages and abilities.

Eagle Scouts completed 9 enhancement projects, which included the 1 mile exercise course and an educational hiking trail in Hidden Valley Wildlife Area.

Implemented sewer system reliability improvements at Lake Skinner Recreation Area, replacing a generator, completing essential piping repairs, and replacing a control panel for two different lift stations.

## SOCIAL EQUITY

Adopted County Comprehensive Trails Plan providing sustainable goals.

Rededicated Lake Cahuilla Recreation Area as Lake Cahuilla Veterans Regional Park, erecting a monument honoring all branches of the military and all those that have served the United States.

Completed the ADA Transition Plan Update, identifying all opportunities to improve accessibility.

Partnered with RivCoParks Foundation and community partners to host youth fishing clinics at Rancho Jurupa Park, Lake Cahuilla Veterans Regional Park, Lake Skinner Recreation Area, and Mayflower Park.

Worked with the RivCoParks Foundation to offer grants to support community events, including the Lake Elsinore Fishing Derby.

Redesigned the RivCoParks website to be accessible and responsive, improving customer engagement.

Secured \$4,067,000 in new grant funding for 7 separate grants from CA State Parks, CA Off-Highway Vehicle Management, and Coastal Conservancy.

# CONSERVATION

Initiated exotic bull thistle removal project on 23 acre segment of Norton Younglove Reserve.

Conducted trail maintenance on 58 miles of trails located on open-space reserves.

Rehabilitated 49 acres of the District Mitigation Bank located in Santa Ana River by planting 1,650 native trees and shrubs, and removing 7 acres of *Arundo donax*.

Conducted controlled burns at the Southwest Riverside County Multi-Species Reserve, removing 704 acres of invasive plants.

Developed an interpretive trail loop at Idyllwild Park to educate visitors about the viewshed and meadow.

Removed 16.5 tons of trash and hazardous materials from the Santa Ana River (SAR) in response to increased recreational usage and assisted with homeless encampments throughout SAR, MSHCP and other environmentally sensitive areas.

Implemented and trained staff on ArcGIS Collector application software for Natural Resources Division biological monitoring and enforcement.

Captured 59 parasitic Brown-headed Cowbirds in order to protect endangered and critical birds nesting within the Southwest Riverside County Multi-Species Reserve and assisted with translocation of 12 burrowing owls on conserved land.

Published an article in the Wildlife Professionals magazine highlighting management methods developed by RivCoParks natural resources staff.

Installed 3,100 feet of new fencing and 5 gates across 9 properties to protect from illegal access.

Coordinated with Metropolitan Water District and other partners to benefit the drought imperiled population of southwestern pond turtles through restoration and tracking efforts.

Conducted restoration activities on over 30 acres of land throughout the county to benefit the endangered Delhi Sands flower-loving fly, Stephens' kangaroo rat, and varied wildlife including threatened plant species.



# BALANCED SCORECARD

	FY15-16 RESULTS	FY16-17 RESULTS	FY17-18 TARGET	FY17-18 RESULTS	DASHBOARD
<b>CUSTOMER PERSPECTIVE</b>					
Customer Satisfaction Rating	99%	98.03%	98%	99%	●
Marketing Touchpoints	4,999,956	3,302,391	2,500,000	2,154,480	●
<b>FINANCIAL PERSPECTIVE</b>					
Non-Property Tax revenue	\$17,142,711	\$15,249,560	\$8,000,000.00	\$14,061,578	●
CIP Met	60%	59%	90%	78%*	●
Operations Reserve	19.8%	32.4%	20%	36.6%*	●
Expenditure Budget Target	92.6%	86%	100%	90%*	●
Volunteer Hours	125,904	118,597	80,000	94,327	●
<b>PROCESS PERSPECTIVE</b>					
Active Partnership Agreements	5	4	5	6	●
Acres Under Management	73,462	75,859	74,000	77,639	●
Regional Trails Miles	169	169	172	169	●
Plan Check Review Time Frame	8	N/A	10	N/A	●
CAPRA Standards Current	145	145	145	75	●
Tactics Completed	14	8	18	15	●
Recognition Events	6	4	3	6	●
Staff Readiness Index	76%	90%	80%	85%	●
<b>LEARNING &amp; GROWTH PERSPECTIVE</b>					
Preventable Employee Accidents	9	9	5	11	●
Performance Evaluations on Time	100%	100%	100%	100%	●
Training Hours	10,583	1,831	2,000	2,213.5	●

- 95% OR BETTER THAN TARGET
- 85% TO 94% OF TARGET
- 84% OR LESS OF TARGET
- DATA NOT AVAILABLE OR TARGET NOT SET

\* PENDING FINAL YEAR-END AUDIT (OCT. 18)

## FUNDING SOURCES

## FUNDING USES

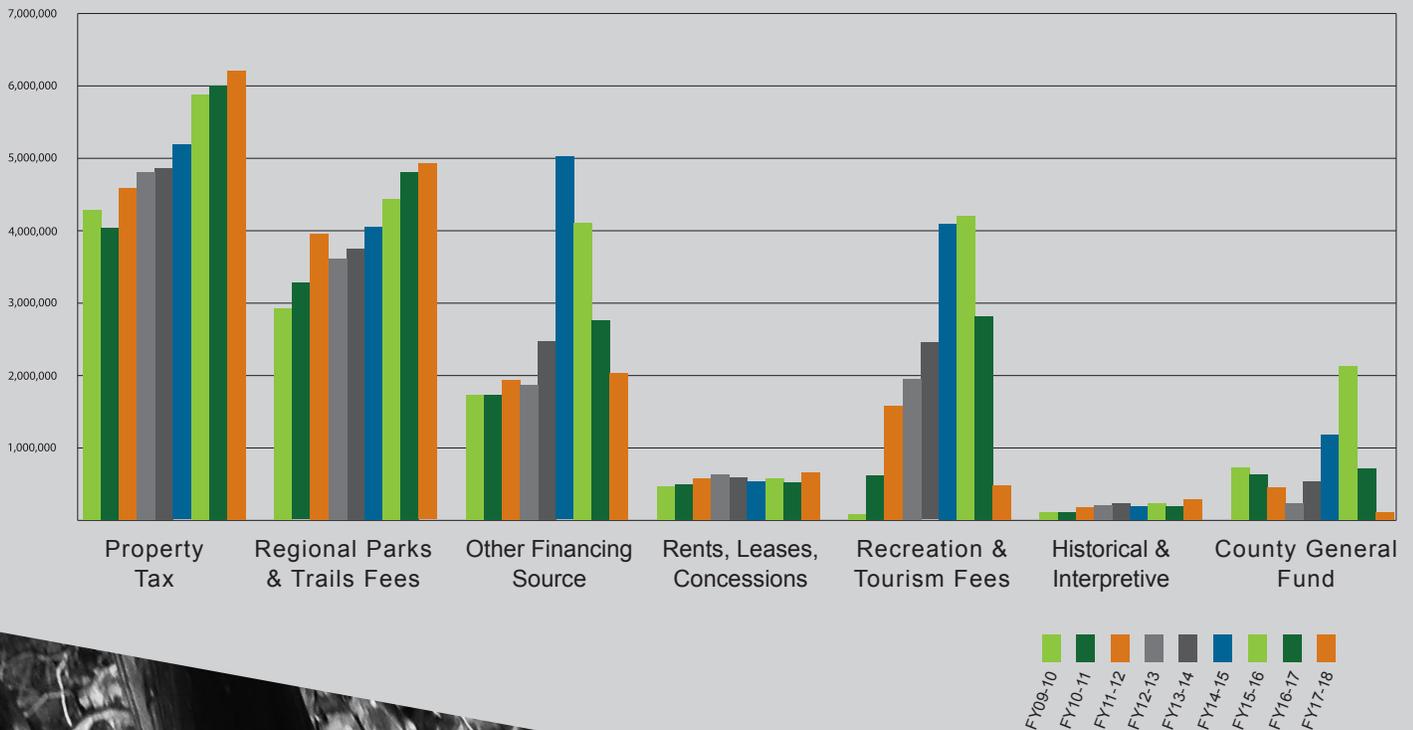
## FUNDING PROJECTS

- 43% Property Taxes
- 33% Regional Parks & Trails Fees
- 14% Other Financing Sources
- 4% Rents, Leases, Concessions
- 3% Recreation & Tourism Fees
- 2% Historical & Interpretive
- 1% County General Fund

- 45% Regional Parks
- 16% Recreation & Tourism
- 11% Contractual
- 10% Habitat and Open-Space
- 10% Nature Centers
- 6% Planning
- 1% Historic Preservation
- 1% Trails
- 0% Community Centers
- 0% CSA Parks & Recreation

- 45% Santa Ana River Trail
- 33% Regional Trails
- 18% Regional Parks
- 4% Infrastructure

## REVENUE HISTORY



# VALUES

**A**ccomplishments

**C**onnecting

**T**eamwork

**I**nnovation

**O**utstanding Service

**N**etworking

**S**tewardship

**RivCoPARKS**

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4600 CRESTMORE ROAD | JURUPA VALLEY, CA | 92509

